

Melissa Schave

Principal Advisor, Schave Health Advisory

BS, HIM | CPC | CPMA | CPCO

PROFESSIONAL OVERVIEW

Background and Focus

Melissa Schave brings over 20 years of experience in healthcare, with a focus on provider-side coding operations, audit, compliance, documentation, and client success. Her strongest areas include procedure and diagnosis coding, E/M leveling, and coding quality oversight for emergency department, hospital medicine, urgent care, and primary care environments — across both professional fee and facility outpatient settings.

She has held leadership roles across organizations including HealthWorks, LogixHealth, Edelberg + Associates, DocuTAP, and Sanford Health. Through Schave Health Advisory, she partners with healthcare organizations and AI-driven coding platforms to bring clarity, structure, and practical execution to complex coding, compliance, and operational challenges.

AREAS OF FOCUS

Services and Capabilities

- **Coding Quality and Audit Advisory**

Strengthening procedure and diagnosis coding accuracy, E/M leveling, and audit readiness across ED, hospital medicine, urgent care, and primary care settings — professional fee and facility outpatient.

- **Compliance Program Design and Risk Mitigation**

Building frameworks that reduce documentation and compliance risk — covering OIG guidelines, documentation standards, provider education, and internal audit programs.

- **AI Coding Workflow and Validation Advisory**

Partnering with product and engineering teams to ensure AI-driven coding solutions are accurate, compliant, and aligned with real-world provider-side workflows.

- **Coding Operations and Performance Improvement**

Identifying operational gaps and improving coding workflow performance, quality consistency, and team delivery across provider-side coding environments.

- **Client Success, Implementation, and Delivery Stabilization**

Supporting healthcare organizations and technology platforms through implementation, onboarding, and delivery challenges — with a focus on practical execution and sustainable outcomes.

ENGAGEMENT TYPES

How We Work Together

Advisory and Consulting Project-based or ongoing advisory support for specific challenges or strategic initiatives.	Interim and Fractional Leadership Operational leadership on a part-time or interim basis for organizations in transition or scaling.
Program Assessment and Design Structured review of existing programs with clear recommendations and implementation support.	Technology Validation and Workflow Advisory Hands-on support for AI and technology teams building coding and compliance solutions.

WHO I WORK WITH

Organizations and Teams

- Health Systems — Large and complex environments that need alignment across coding, compliance, and revenue cycle operations.
- Physician Groups — Organizations focused on improving coding accuracy, reducing risk, and strengthening operational performance.
- Revenue Cycle Organizations — Teams looking to improve quality, consistency, and client delivery.
- Healthcare Technology and AI Companies — Organizations building or scaling coding and compliance solutions that need real-world validation and workflow alignment.

CONTACT

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Clarity. Integrity. Impact.